



Hello, Hamilton County

E-News for Hamilton County Residents and Staff

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April 2005

www.hamilton-co.org



Article submission deadlines

- May 12
- June 9
- July 7
- August 4
- September 15
- October 13
- November 10
- December 8

We sadly report . . .

The Volunteer Program feels the loss of a treasured volunteer, Mattie Armstrong. She passed on March 26, at the age of 78.

Mattie was a committed volunteer from 1992, when the program began until 2003 when she became ill. Her generous spirit and willingness to contribute will be fondly remembered and sadly missed by all who knew her.

Quote of the Issue

If you aren't in over your head, how do you know how tall you are?

T. S. Eliot

Bernice L. Walker honored with the Distinguished Service Award



Attorney Bernice L. Walker, the county's Director of Small Business Development, recently received the Distinguished Service Award from the Black Lawyers Association of Cincinnati (BLAC).

Ms. Walker has been an invaluable resource to both local and national organizations. Her service to BLAC began when she was a law student, and has continued throughout the years. In addition to being president of BLAC from 1999 until 2001, Attorney Walker has served on various committees and held other leadership roles.

During an emotional evening for Attorney Walker, she read the Paradoxical Commandments by Dr. Kent M. Keith. "People are illogical, unreasonable, and self-centered. *Love them anyway.* If you do good, people will accuse you of selfish ulterior motives. *Do good anyway.* If you are successful, you win false friends and true ene-

mies. *Succeed anyway.* The good you do today will be forgotten tomorrow. *Do good anyway.* Honesty and frankness make you vulnerable. *Be honest and frank anyway.* The biggest men and women with the biggest ideas can be shot down by the smallest men and women with the smallest minds. *Think big anyway.* People favor underdogs but follow only top dogs. *Fight for a few underdogs anyway.* What you spend years building may be destroyed overnight. *Build anyway.* People really need help but may attack you if you do help them. *Help people anyway.* Give the world the best you have and you'll get kicked in the teeth. *Give the world the best you have anyway.*"

"I am merely doing what others have done for me."

She ended her remarks for the evening by stating that by serving others, she is merely doing what others have done for her.

Attorney Walker was also featured in **The Enquirer's A Minute with . . . Bernice L. Walker on April 7.**

SWCD Photo and Poster Contests

The Soil & Water Conservation District's (SWCD) 2005 Photo Contest theme is "Oh, Beautiful Hamilton County. Winners will be chosen from two categories: Junior, ages 14 to 19 years and Senior, ages 19 years and older.

Individuals may submit up to three color photos. All high quality, color, close-up, mid-range and landscape photos taken in Hamilton County will be considered. First place winners will be awarded \$100.00 in each category and second place winners \$50.00 each.

Photos must be received by SWCD by August 29.

The Poster Contest categories are grades K-2, 3-5, 6-8, and 9-12. Posters must have the child's understanding of the theme and incorporate the title *Conservation Counts*. There are other instructions. Please call the SWCD office at 772.7645 to receive further instruction.

Poster Contest winners will receive \$25.00 in each category. The sponsoring teacher will receive a \$25.00 Half Price Books gift certificate.

ADAS Board's CEO Knapp-Brown honored nationally for distinguished service



Dr. Knapp-Brown and ABHM President, Dwight Young.

Sherry Knapp-Brown, Ph.D., Chief Executive Officer of the Alcohol and Drug Addiction Services Board (ADAS), was honored recently by the Association of Behavioral

the professional membership component of the National Council for Community Behavioral Healthcare.

Dr. Knapp-Brown's current position as Chief Executive Officer of ADAS is the culmination of progressively more responsible management positions in three states. In 2003, Dr. Knapp-Brown graduated from the certificate program at the Harvard University Kennedy School of Government for senior executives in state and local government. The award judges cited "Sherry's contributions to and participation in ABHM when she served as President of the Tri-State Chapter in 1990, and on the ABHM board, first in 1991 and again from 1993-96.

National Council. As part of that pivotal process, she has served on the National Council's Board of Directors, Executive Committee, as well as volunteering for other assignments.

Dr. Sherry Knapp-Brown is known for her energy, passion and leadership both within ABHM and beyond. Her clinical expertise is reflected in numerous publications on the subject of behavioral health policy and treatment and crisis intervention services. She is licensed as a psychologist in Rhode Island, Massachusetts, Pennsylvania, and Ohio. She is also a Certified Behavioral Healthcare Executive and a Diplomat in the American College of Healthcare Executives.

Healthcare Management (ABHM) with the Harold C. Piepenbrink Award, for her contributions to the behavioral healthcare management field and to ABHM.

The Piepenbrink Award was inaugurated in 1977 to acknowledge the service of its immediate past President to the field of mental health administration. ABHM is

She became President-Elect in 1997 and President in 1998. She demonstrated consistent leadership in committee work and was a key leader in the decision and negotiations regarding the ABHM affiliation with the National Council for Community Behavioral Healthcare, working tirelessly toward the goal of a healthy ABHM and a successful relationship with the

The county's ADAS Board plans, funds, and evaluates public alcohol and drug treatment, prevention, and education services for our citizens. The Board of Commissioners established the ADAS Board as a separate alcohol and drug addiction services board in 1989, following the passage of House Bill No. 317.

SWCD Fish Sale

The Soil and Water Conservation District is having a fish sale on Saturday, May 14, 10:00 a.m. until 2:00 p.m., at 29 Triangle Park Drive, Suite 2901, Cincinnati, OH 45246.

To place an order contact Kim at 561.2615 or kim@jonesfish.com. When ordering, be sure to mention you are ordering through the Hamilton County Soil and Water Conservation District.

Fish is provided by Jones Fish Hatchery. Visit Jones at www.jonesfish.com.

Secret Shopper Volunteers

County employees can volunteer to secret shop county departments. Shopping experiences include telephone, voice mail/recorded message, website, and exit interviews.

The next Secret Shopper Training class is scheduled for June 13. To register, contact your department's Training Coordinator.

This is an all-day training class, and shopping assignments take approximately four hours over a three-week period.

If you are interested, sign up today!

Restricted fund departments are not eligible.

Operation Clean Slate

Clean up outstanding tickets without penalty or court appearances

Operation Clean Slate will run from 6:00 a.m., Monday, May 2 until 11:59 p.m., Sunday, May 8, 2005. You can clean up,

- Moving traffic offenses for which tickets were issued on or before January 31, 2005.
- Minor misdemeanor criminal charges cited on or before January 31, 2005.
- Non-moving traffic offenses cited or ticketed on or before January 31, 2005, including City of Cincinnati parking citations and D.E.T.E.R. offenses.

Operation Clean Slate excludes the following:

- Felony-level offenses.
- DUIs.
- Domestic violence and menacing by stalking charges.
- Cases with mandatory court appearances where the duty to appear is not based solely on a *capias* issued, but in whole or part on the underlying charge or offense.
- Parking citations and traffic tickets issued or minor misdemeanor criminal charges cited after January 31, 2005.

Payments are based on the original single ticket or citation price. All delinquency fees, *capias* recall fees, case docketing fees, and other surcharges are being waived in full, except the \$5 D.E.T.E.R. release fee required by the State of Ohio.

Make payments 24-hours a day in Room 112, Justice Center, 1000 Sycamore Street. Cash, check, credit card or money order accepted. Payments by U.S. Mail must be postmarked on or before Sunday, May 8, 2005. For parking infractions only, pay 24-hours a day either online at www.courtclerk.org or by VISA or Mastercard by calling 946.6000. For Cincinnati parking tickets, go to www.courtclerk.org and under "Municipal Traffic" click "Ticket Inquiry." Tickets may be searched by license plate number or ticket number. **Call 946.6030 if you have questions.**

Someone with a delinquent moving traffic ticket or minor misdemeanor can receive a re-cite or new court date and avoid an arrest related to the charge or ticket. The re-cite date is an option for those who want to contest a matter in court, but individuals also have the option of making a payout at the reduced price in lieu of appearing in court. Once payment in full is made, all outstanding *capiases* or warrants for that offense will be recalled. If for any reason the Clerk of Courts is unable to identify the original price for an older offense, the payout shall be one hundred four dollars (\$104.00) for each offense. If someone who wants to participate in **Operation Clean Slate** cannot locate the original traffic ticket or criminal citation, he/she must be prepared to furnish his/her Social Security number for staff to determine any outstanding offenses eligible and the payout for each offense.

Free air quality notification service

Now available by e-mail

Do you suffer from asthma or other respiratory problems? Do you operate a day care center or are you around young children daily? Are you an elderly citizen or someone who works outdoors for a living?

If you answered yes to any of these questions or if you are a citizen concerned about our outdoor air quality, sign up today for *free* air quality notifications by e-mail. Visit www.hcdoes.org and click the EnviroFlash link to sign up.

Citizens in southwestern Ohio have been hearing about ozone (or smog) levels for years and, more recently, about air quality problems associated with particulates. To help the public understand what effect these pollutants have on human health and the environment, an e-mail alert notification system is now available to any citizen, business, or group interested in learning more about the air quality around them on a daily basis.

What is EnviroFlash?

The Cincinnati area, including Butler, Clermont, Hamilton, and Warren counties, has been chosen from cities across the country to participate in the launch of EnviroFlash, a new air quality notification service. EnviroFlash is a free service that provides you with information about air quality in the location of your choice via a daily e-mail. It is produced through a partnership between the Environmental Protection Agency (EPA) and state and local environmental agencies. In this initial pilot program, you can choose to receive notifications about air quality action days (such as Smog Alerts), as well as air quality forecasts for the upcoming days.

What is the Air Quality Index (AQI)?

The Air Quality Index (AQI) was created by the USEPA with the purpose of informing the public about local air quality conditions and what these conditions mean to their health. The AQI reports the main air pollutants that are regulated by the Clean Air Act, including: ground-level ozone, particulate matter, carbon monoxide, sulfur dioxide and nitrogen dioxide. The daily AQI is based on the single pollutant with the highest air quality index level for that day. The AQI for the Greater Cincinnati area is generally based on ozone or particulate matter.

For more information on the AQI, visit www.hcdoes.org.

Adoption For Information Call 513.632.6366

Jason
born: September 2, 1992



Jason is a creative child who loves to draw and his favorite type of art is Origami. When Jason is not doing art, you can find this youngster actively playing outside riding his bike, rollerblading, or playing basketball or football with his friends. When hanging out at home, he enjoys watching TV, playing video and computer games. His favorite food is pizza and he likes listening to rap music.

Jason is doing well in school. He makes good grades and is presently in the gifted arts program. Jason is especially interested in science. He is a member of the science club at his school. Jason is a quiet, respectful, intelligent young man who is sometimes timid, reserved, and shy.

Jason needs to be either the youngest child or the only child in an adoptive family. He needs a family who will support him in ongoing therapy and help him maintain contact with his brother.

**Help enrich the life of a
child in need.**

HCJFS merging Case Aide/EMT Programs

Move aims to improve customer service, safety, efficiency

Agency veteran Sandra Costa looks forward to overseeing the pioneering merger of the Children's Services Case Aide and Enhanced Medicaid Transportation (EMT) programs. The move creates a 38-employee transportation program, including 29 case aide and eight EMT staff. The program will be based at the agency's 237 William Howard Taft Road facility.



"I'm excited about the possibility of improving safety, efficiency and customer service with this consolidation," said Costa, who

is the agency's first transportation administrator. She will report to Integrated Services Section Chief Phyllis Brown. "We are putting structures and systems in place to enhance services provided to Children's Services workers and consumers," Costa added. "This will create much more of a one-stop shop for Children's Services workers as they seek transportation of children and family members to visitations, therapy sessions, and the like."

"We are pooling overall responsibility and liability," Costa says. "Also, we will be located in one area. So, when a Children's Services case aid or worker identifies a need, EMT will be right there. I think this will open some channels of communication."

Costa noted that more than 70 percent of EMTs trips involve Children's Services children. EMT provides bus tokens, Access tickets and mileage reimbursement to county residents with active Medicaid cases. It also has a contract for cab and mini-van services for people with medical needs. Case aides mainly transport children in cars to visitation with parents or in vans to protective day care. They also take children to therapy and support group appointments. The merger mainly affects administration of the programs. EMT workers and case aides will continue performing their basic roles.

Costa is a Licensed Social Worker, with a Master's Degree in Social Work. She has served on many agency committees and was an adjunct professor at Cincinnati State, teaching social work classes.

HCDC recognized by SBA as #1 CDC in Ohio

The Hamilton County Development Company (HCDC) was honored on April 20th by the Small Business Administration (SBA) as its number one SBA Certified Development Company in the State of Ohio.

The awards ceremony, "Secrets to Success," was held at the Buckeye Hall of Fame Café in Columbus.

HCDC facilitates SBA 504 loans in Hamilton County. The loans are used by businesses to buy or expand their buildings or to buy new equipment, and are contingent upon creating new jobs.

David Main, HCDC President, commented on the award: "We worked hard to make HCDC an important lending force, and are proud to see our efforts recognized by the Small Business Administration. Of course, our work was made easier by the 504 loan program's very desirable 90 percent financing, long terms and below-market fixed rates."

For more information about HCDC, contact David Main at 631.8292.

We want to hear from you. Send us an article telling us what's happening in your department. Note the deadline dates on page 1, and send your article to sharon.booker@hamilton-co.org. We hope to hear from you soon.

HCJFS is leader in meeting Title VI requirements

By Ogbazgy Abbay Asmerom

Credit goes to Director Suzanne Burke, assistant directors, section chiefs, managers, and all Job and Family Services (JFS) employees for the department's demonstrated ability to lead other county agencies in meeting the requirements of Title VI of the Civil Rights Act of 1964. This was achieved by effectively serving Limited English Proficient (LEP) clients and utilizing agency ad-hoc interpreters.

On March 16-17, eight JFS employees attended the Bureau of Civil Rights Division of the Ohio Department of Job and Family Services training session for ad-hoc interpreters. The purpose of the training was to promote awareness and provide technical assistance to caseworkers or employees who perform interpretation services.

In Hamilton County, through the efforts of the JFS Cultural Initiatives Committee and the leadership of Julian Wagner, more than 1,300 staff were trained in LEP accommodations. Parallel to the LEP training, 30 bilingual ad-hoc interpreters were trained.

Great American Ball Park Suite Drawing



Amy Nickerson and Eric Stuckey draw winning entries.

The county is offering its residents the opportunity to see a Reds game from the county's suite at Great American Ball Park.

The county will provide the use of its suite for fans selected through a random drawing. For each designated game, five winners will be drawn. The county's suite accom-

modates ten people, allowing the five winners and his/her guest to attend the game. Food and soft drinks are provided.

Enter the drawing by visiting the county's webpage at www.hamilton-co.org and clicking on Great American Ball Park suite drawing, or by calling 946.3939.

- Hamilton County residents only.
- One entry per person per season.

For more information, contact Amy Nickerson, 946.4304.

Education Specialist nominated for Chancellor's List



Troy Burch, an Education Specialist for the River City Correctional Center, has been nominated to "The Chancellor's List" for 2004-2005 for academic excellence. "The Chancellor's List" is a publication that includes biographies of individuals in Master Degree programs with a 3.0 or better grade point average, who have been recommended by one of their professors.

Mr. Burch has been attending evening classes at Xavier University for a Masters of Education Administration degree since May 2004. He participates in the county's Tuition Reimbursement Program, and is very grateful that Hamilton County provides this benefit.

Mr. Burch has been with the River City Correctional Center since its opening in September 1998. River City educators have helped almost 300 residents obtain their General Equivalency Diplomas while at the River City Correctional Center.

Congratulations, Troy.

River City National Recognition

The River City Correctional Center, a 200-bed Community Based Correctional Facility in Camp Washington, received its re-accreditation award in Phoenix, Arizona, at the Winter American Correctional Association Conference.

Under the direction of Executive Director John Baron, River City was audited by the American Correctional Association (ACA) in October 2004 and received a 99.5 percent score on their audit. Although 99.5 percent is an excellent score, River City appealed the ruling on the one standard they missed out of a total of 244 standards and won the appeal for a perfect 100 percent.

The Administrative Director and Accreditation Manager, Lisa Titus, the Operations Director, Tom McCarthy, and the Deputy Director, Marty Strouse defended their appeal in a hearing in front of ACA Commissioners. The Commissioners congratulated River City on their perfect score referring to them as "a model for all correctional facilities."

River City was audited three times during the past year — the ACA Therapeutic Community audit, the Ohio Depart-

ment of Rehabilitation and Correction audit, and the most recent ACA audit. River City received a 100 percent rating on all three audits.

When asked why River City has been so successful, Accreditation Manager Lisa Titus responded, "We have an excellent staff. Everyone contributed to the success we have experienced over the last year. The staff is committed and we had buy-in from all levels." Deputy Director Strouse added, "Lisa has very strong organizational skills. She forced us to stay focused on quality."

River City developed quality assurance teams that are responsible for maintaining policy in a variety of areas. Those areas and team leaders include, Lisa Titus, Administration and Management; Tracy Glaser, Training Coordinator; Tom McCarthy, Safety; Sheila Bingham, Security Supervisor; Arnold Weathers, Security Chief; Sam Price, Nursing Supervisor; Rodney Gardner, Assistant Food Service Supervisor; Greg Janneck, Food Service Supervisor; Helen Magers, Program Director; and Geri Roberts, Security Officer.

Congratulations to John and the River City staff.

FineArtsFund

Thanks to county employees who contributed \$19,927.65 to the 2005 Fine Arts Fund (FAF) campaign. The overall FAF campaign total was \$10,920,407, a five percent increase over the 2004 total.

FAF member organizations include,
Arts Consortium of Cincinnati
ArtWorks
Carnegie Visual + Performing Arts Center
The Children's Theatre
Cincinnati Symphony Orchestra
Contemporary Arts Center
Ensemble Theatre of Cincinnati
Fitton Center for Creative Arts
Cincinnati Art Museum
Cincinnati Ballet
Cincinnati Chamber Orchestra
Cincinnati Opera
Cincinnati Playhouse in the Park
Cincinnati Shakespeare Festival
Kentucky Symphony Orchestra
Madcap Productions Puppet Theatre
May Festival
Taft Museum of Art
Theatre IV

Thanks to County Personnel staff who managed the county's 2005 campaign.

Project Gain



To participate in Project Gain, **all county departments** are invited to begin now to brainstorm revenue enhancing and cost saving program ideas. Project Gain fiscal year programs must be submitted to the Evaluation Panel by September 1, 2005, and semi-annual programs by December 31, 2005.

To learn more about Project Gain, elected officials/appointed authorities/department heads can schedule a Project Gain seminar for your department by contacting Sharon Booker at 946.4428 or sharon.booker@hamilton-co.org.

What is Project Gain

A gainsharing program to provide county employees an opportunity to be rewarded for contributions to the efficient operation of county government, above and beyond the normal scope of duties.

How does Project Gain work?

Department heads and employees brainstorm ideas to design a program for their department that will increase revenues or produce a cost savings.

Who can participate in Project Gain?

The program is open to all departments/agencies and all eligible employees.

What are the rules governing Project Gain?

Each department head is provided a copy of the Project Gain Guidelines. There is no single, across-the-board strategy that will work for every department.

How are Project Gain awards distributed?

- Awards are funded from cost savings in the department or revenue enhancements.
- The pool of funds resulting from savings or enhancements will be shared equally with all employees who actively contributed toward the goal of the department's program.
- Individual employee awards must total \$100.00 per employee per program.
- Individual employee awards may not exceed \$1,000.00 per employee per program.
- Individual employee awards may not exceed \$5,000.00 per employee per fiscal year.

Customer Service

Mr. Ron Miller
138 E. Court Street
County Admin Bldg, Room 807
Cincinnati, OH 45202

An example of great customer service offered by a county employee.

Thanks Lori, for helping us provide *the best and most responsive county government in America.*

Dear Mr. Miller:

This letter is to provide positive feedback for one of your employees, Lori Adler, in the Zoning Department.

I first came in contact with Lori a few weeks ago while researching a vacant parcel of land for sale. My intent was to make sure it was a buildable lot, as represented by the seller. I was impressed with Lori from the onset. She provided a vast amount of information on the property. She sent the parcel layout and an aerial view of the land. This material was instrumental to me as I wrote the purchase contract. I was able to include all the separate parcel numbers that were actually small components of this particular lot. Without this information, the buyer may have been able to keep certain pieces of this land. Lori then showed foresight and referred me to the Board of Health to discuss the sewer/septic system needed for that area. I hadn't even thought that far ahead...but Lori did!

As if that weren't impressive enough, she came through again on an entirely different subject. My parents sold their house and needed to buy a condo. They expressed an interest in a new community advertised by Fischer Builders near their home. After many unreturned phone calls and emails to the builder in an attempt to determine what they were planning to build at that location, I decided to call Lori. Lori once again had all the answers! She explained the type of condos that would be built, as well as the size and scope of the PUD.

Before dealing with Lori, I must admit my expectations were quite low in the type of service I would receive from Hamilton County. I expected to encounter lots of red tape and bureaucracy and thought I'd be transferred from one department to another. This was not the case at all!

I now have a great deal of respect for Hamilton County Administration and their knowledgeable, professional personnel, especially Lori Adler. Lori well exceeded my expectations. She readily shared her knowledge, explained information in layman's terms and referred me to another department only when necessary. Lori seems to be an exemplary performer with very strong customer service skills. It was a pleasure to deal with her.

Mr. Miller, I just wanted you to know how someone like me, from the general public, was very well treated by Lori Adler.

Sincerely,

Cindy Catucci

Airport Noise



Does it really do any good to complain about noise from airplanes flying in and out of the Cincinnati/Northern Kentucky International Airport?

Yes!

Particularly if you register your complaint on the county's website — www.hamilton-co.org.

Hamilton County will forward your complaint, along with those of other county residents, directly to the

airport's Noise Office. The county will also track how promptly and completely the airport furnishes information about the aircraft that bothered you, which runways were used by the airplanes that you complained about, and why aircraft were flying through the airspace near your home at the time of your complaint.

Does it really do any good to complain?

Yes!

Hamilton County will also ask the airport for additional information that may help to find improved noise mitigation measures, to enforce current preferential runway use plans, and to identify significant noise impacts on county residents.

Visit:

www.hamilton-co.org

**Telephone hotline:
946.4626**

Visit Hamilton County's Internet noise complaint website. You'll find answers to frequently asked questions about noise complaints, as well.

Next time the noise from an airplane bothers you while you're at home, point your browser to www.hamilton-co.org and click on the CVG airport aircraft noise complaints link. If you don't have access to the Internet, you can leave a message at the county's telephone airport noise complaint hotline — 946.4626.

Top Ohio self advocate is from Hamilton County

Dianne Koehler, of Norwood was recently named the top Mental Retardation and Developmental Disabilities (MR/DD) self advocate in Ohio. Dianne received the honor from Ohio Public Images (OPI) for her tireless devotion to many volunteer activities that promote positive images of people with disabilities locally, regionally, and state-wide.

Locally, Dianne is a member of Leaders in Action, an advisory group of self advocates to the county's Board of MR/DD.

As a member of Leaders in Action, Dianne is an editor of the group's newsletter, *Speaking Up*, edits a wide variety of materials to make them more easily readable for individuals with disabili-

ties, and actively participates on interview teams for staff selection at the Board of MR/DD.

Dianne trains staff who work with people with disabilities on self advocacy issues, and teaches classes for people with disabilities about rights and responsibilities, health and safety, and personal development.

State-wide, Dianne is active with People First of Ohio and the Ohio Developmental Disabilities Council.

OPI is a non-profit organization that provides support and materials to organizations throughout the nation to promote positive images of people with disabilities.

Word of this issue

fimblefamble

[perhaps from reduplication of fimble hemp]
an excuse, particularly a phony one; a lying answer.

"The recent rise in long-term interest rates appears to be just the febrifuge needed to trigger an increase in the sale of fixed annuities and confirms that our previous dacrygelosis and comments about a difficult sales environment was not simply a fimblefamble."

Found at *Worthless Word of the Day* –
<http://home.mn.rr.com/wwftd/>

To submit a word, send an e-mail to sharon.booker@hamilton-co.org.

The Soil & Water Conservation District's Spring "Conservation Spotlight" can now be viewed online. Visit http://www.hcswcd.org/newsltr/spotlite/2005_03/spring_05.pdf.

Learn about seasonal impacts, upcoming events, and new regulation compliance.

Print and post

*Hello,
Hamilton
County*

in your area!

Can't attend the Wednesday public meeting? We would still like to hear from you.



Commissioner Pat DeWine
pat.dewine@hamilton-co.org



Commissioner Phil Heimlich
phil.heimlich@hamilton-co.org



Commissioner Todd Portune
todd.portune@hamilton-co.org

"Got News?" Email sharon.booker@hamilton-co.org. Deadline for next issue: May 12.

If you have questions or suggestions for future editions, please contact Sharon Booker, 946.4428. To subscribe or unsubscribe visit <http://www.hamilton-co.org/newsletter/>. *Thanks to those who contributed to this issue.*