

## **Help Prevent and Detect Terrorism**

If you observe or suspect terrorist activity, contact the Terrorism Early Warning Group or the local Joint Terrorism Task Force (JTTF) immediately. If there is an emergency situation call 9-1-1 or contact your local police department.

Terrorism Liaison Officer

Department: \_\_\_\_\_

Name: \_\_\_\_\_

Tel: \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

## **Regional Terrorism Early Warning Group (TEWG)**

**Terrorist Awareness  
Rental Vehicle  
Businesses**

**TEWG HOTLINE:**

**(513) 263-8000**

**Fax: (513) 263-8001**

**FBI Cincinnati, JTTF  
(513) 421-4310**



Ohio – Kentucky - Indiana

**TEWG HOTLINE:**

**(513) 263-8000**

[www.hamilton-co.org/homeland](http://www.hamilton-co.org/homeland)

## **Be alert to suspicious customer activity:**

Persons involved in terrorist activity often exhibit indicators that if observed could identify a potential impending crime or terrorist attack. The following is a list of some of the characteristics of such persons that you should be aware of during the course of your business.

- Customers who are reluctant to provide identification, provide fraudulent identification or provide identification other than state issued identification cards
- Customers who pay in cash
- Customers who do not request information on how to go about returning the vehicle
- A customer who rents a vehicle then gives the keys to another unidentified person before leaving the area

- Customer who rents a vehicle for an unusually long period of time paying in advance with cash
- Customer who appears overly nervous or distracted when renting the vehicle
- Customer who avoids any conversation as to the intended use of the vehicle

**None of the listed actions, in and of themselves, constitutes a criminal violation. However, when coupled, the acts may indicate suspicious activity that warrants law enforcement scrutiny. If you observe person(s) acting suspiciously, as described above, please contact local law enforcement immediately.**